

Contest Rules “Passeport MTL summer-fall 2024 Satisfaction Survey Contest”

1. DURATION OF THE CONTEST

The Contest begins on May 1st, 2024, at 12 a.m. (Montréal time) and ends on November 14, 2024, at 5 p.m. (Montréal time), which is the final date and time for entering the Contest.

2. ELIGIBILITY

The contest is open to anyone who purchased a Passeport MTL card between May 1st, 2023 and October 31st, 2024, having reached the age of majority in his province or territory of residence at the time of the participation, with the exception of employees, agents, and representatives of Office des congrès et du tourisme du grand Montréal (Tourisme Montréal), suppliers of the prizes and services, advertising agencies, and any other company involved in this Contest, as well as members of their immediate family and persons living under the same roof. PLEASE DISREGARD THIS CONTEST IF YOU ARE NOT ELIGIBLE TO PARTICIPATE.

3. HOW TO ENTER

To enter the draw, you must complete the Passeport MTL Summer/Fall 2024 Satisfaction Survey between May 1st, 2023 at 12 a.m. and November 14, 2024 at 5 p.m. (Montréal time). The link to the Survey and to the contest rules are available online at www.mtl.org/en/passeport-mtl-survey (website owned by Tourisme Montréal). Contestants must provide, at the minimum, their full name and e-mail address. Those fields must be completed in full for entries to be eligible for the draw. All completed surveys received by 5 p.m. on November 14, 2024 (Montréal time) will be entered in the Contest. Tourisme Montréal is not responsible for lost, late, misdirected, or incomplete entry forms. Only one entry per Passeport MTL card is allowed. Contestants who attempt to enter multiple times will automatically be disqualified from the Contest.

4. DESCRIPTION OF THE PRIZE

One (1) prepaid Visa card, valued at CAN \$ 500.

5. DRAW

The winner will be chosen by drawing lots. The draw will be held Wednesday, November 15th, 2024 at Tourisme Montréal, 800, René-Lévesque Blvd West, bureau 2450, Montréal (Québec). The odds of an entrant's entry being selected for a prize depend on the number of eligible entries registered during the Contest Period. Should a selected contestant prove to be ineligible for the prize, he/she will be disqualified, and another draw for the prize will take place.

6. CLAIMING THE PRIZE

To be declared a winner, any selected entrant must: (i) be reached by the Contest Organizers by email by Tourisme Montréal on or about the date of the random drawing. The selected entrant

must reply in accordance with the instructions given in the email, as the case may be. In the case of the return of an email prize notification as undeliverable, the Contest Organizers will have the entire discretion to disqualify the entrant's entry; (ii) fill out and sign the Declaration and Release Form (the "Declaration Form") that the Contest Organizers will provide him/her by email to the effect that he/she has fulfilled all the requirements of these Contest Rules, and return it to the Contest Organizers for them to receive it within four (7) days of its receipt; (iii) correctly answer the mathematical skill-testing question on the Declaration Form; (iv) upon request and in a timely manner, provide an identification card with photograph. Persons who enter or try to enter this Contest release the Released Parties from any liability for damage these said persons may incur as a result of their entry or their attempt to enter the Contest. Failure to comply with one of the conditions mentioned in these Contest Rules or to accept the prize will cause the selected entrant to be disqualified. In such a case, the Contest Organizers may, at their sole discretion, cancel the prize or hold a new draw until an entrant is selected and declared a winner.

7. ACCEPTING THE PRIZE

The prize must be accepted as awarded. The prize cannot be substituted by another prize, except at the sole discretion of the Contest organizers, who reserve the right to substitute any portion of the prize with another prize of an equal or greater value. Prizes must be accepted as described in these Contest Rules and may not, in any case, be in whole or in part transferred to another person or replaced by another prize. Refusal to accept the prize releases the Contest organizers from any obligation associated with said prize.

8. PUBLICITY

To be declared a winner, the selected contestant must authorize Contest organizers and their representatives to use his/her full name and/or city of residence if required for advertising purposes without any compensation. 9.

9. PROPERTY

All intellectual property, including, without limitation, all trade-marks, trade names, logos, designs, promotional materials, web pages, source code, drawings, illustrations, slogans and representations are owned or licensed by the Sponsor and/or their affiliates. All rights are reserved. Unauthorized copying or use of any copyrighted material or intellectual property without the express written consent of its owner is strictly prohibited.

10. OTHER

- a. All contestants agree to be bound by the official rules of the Contest. Contestants who do not abide by the official rules will be disqualified. Contestants also agree to be bound by the decisions of Tourisme Montréal. Such decisions will be considered final and binding and will apply in all matters.
- b. The selected contestant must provide organizers with official proof of age if required and confirm in writing that he/she agrees to abide by the official rules of the Contest. Failure to do so will disqualify the contestant. In the event this occurs, a new draw will take place until the prize is awarded.

- c. The odds of winning depend on the total number of completed forms registered during the Contest. All completed forms received will become the property of Contest organizers.
- d. Should Contest organizers be unable to award the prize for reasons beyond their control and not in relation to the winner, they agree to award the winner with a prize that is equal in nature and value or with the value of the prize in money, at their sole discretion.
- e. This Contest is subject to all applicable federal, provincial, state, and municipal laws and regulations.
- f. For the purpose of these regulations, the contestant is the physical and moral person in possession of the account that corresponds to the electronic address indicated on the form.
- g. Contestants agree not to deliberately interrupt or negatively affect the normal course of the Contest, cause any damage to the web site, prevent others from entering the Contest, or in any other way contravene these regulations. Failure to do so will automatically disqualify the contestant, and the contestant may be prosecuted in accordance with any recourse at the disposal of the Contest organizers.
- h. Organizers of this Contest are released from all liability relative to the improper functioning of any computer component, any software, or any line of communication relative to the loss or absence of a communication network, or relative to any transmission that is faulty, incomplete, incomprehensible, or erased by any computer or any network or any server, and that can make it more difficult for anyone to enter the Contest or prevent anyone from entering the Contest. Organizers of this Contest are released from all liability for any loss or damage that may be caused, directly or indirectly, in whole or in part, by downloading any software or by the transmission of any information for the purpose of entering the Contest.
- i. By entering the Contest, any entrant selected for a prize releases and holds harmless the Contest Organizers, any company, corporation, trust or other legal entity controlled by or affiliated to them, their advertising and promotional agencies, their employees, representatives and mandataries (the "Released Parties") from and against any damage resulting from the acceptance or use of the prize. Any entrant selected for a prize acknowledges that upon awarding of the prize, the obligations related to it become the responsibility of the providers of services and goods related to the prize.
- j. Organizers of this Contest reserve the right, at their sole discretion, to cancel, terminate, modify or postpone this Contest in its entirety in the case of a virus, a computer bug, an unauthorized human act, or any other cause beyond the control of the organizers that may negatively affect the administration, security, impartiality, or the normal course of the Contest, subject to the approval of the Régie des alcools, des courses et des jeux du Québec for Québec residents.
- k. It is strictly prohibited to use or reproduce any material protected by copyright or any trademark associated with this Contest without the written consent of the copyright holder.

- l. By entering this Contest, any entrant selected for a prize authorizes the Contest Organizers and their representatives to use, if required, his/her name, photo, likeness, voice, place of residence and/or statement regarding a prize for publicity purposes (including on the winners list posted on the Contest web site), without any form of compensation. By entering this Contest, each participant expressly consents to the Sponsor, their agents and/or representatives, storing, sharing and using the personal information submitted with his/her entry only for the purpose of administering the Contest and in accordance with Sponsor privacy policies (<https://www.mtl.org/en/legal-notice>) unless the participant otherwise agrees.
- m. Entrants' personal information collected for the purpose of the Contest will only be used to administer the Contest. No commercial or other communications unrelated to the Contest will be sent to entrants unless they have otherwise agreed to receive such communications.

11.LITIGATION

For Québec residents: any difference of opinion pertaining to the organization or the management of a public contest may be submitted to the Régie des alcools, des courses et des jeux du Québec for it to be resolved. A difference of opinion pertaining to the attribution of a prize may be submitted to the Régie for the sole purpose of attempting to resolve it. In the case of a discrepancy between the French and English versions of these regulations, the French version will prevail.