



MTLàTABLE 2026 Customer Experience Survey

Contest rules

1. CONTEST PERIOD

The “MTLàTABLE 2026 Customer Experience Survey” contest (hereinafter the “Contest”) begins on October 29, 2026, at 12 p.m. (noon), Eastern Time, and ends on November 15, 2026, at 11:59 p.m., Eastern Time (hereinafter the “Contest Period”).

2. ELIGIBILITY

- A. The Contest is open to any person residing in Canada or the United States who has reached the age of majority in their place of residence at the time of entry (hereinafter the “Entrant”).
- B. Any employee, agent or representative of Tourisme Montréal (the “Contest Organizer”), any prize supplier, any advertising or promotional agency, or any other company involved in the administration, promotion or any other activity related to the Contest, as well as any person residing at the same address and any member of their immediate family, is not eligible to enter the Contest.
- C. Any misrepresentation by an Entrant regarding their eligibility or any failure to comply with these Rules will automatically result in disqualification from the Contest.

3. HOW TO ENTER

To enter the Contest, eligible individuals must complete the [MTLàTABLE customer experience survey](#). No purchase is necessary. Only one (1) entry per person, per restaurant, is permitted during the Contest Period.

4. PRIZE DESCRIPTION

Four (4) prizes will be awarded by random draw from all valid entries received during the Contest Period.

Each prize consists of one (1) Treater gift card valued at CAN\$350.

Total value of the prizes: CAN\$1,400.

5. RANDOM DRAW

To determine the four (4) potential winners, a random draw will be conducted from all valid entries received during the Contest Period. The draw will take place on November 17, 2026, at 4 p.m. Eastern Time, at the offices of Tourisme Montréal, located at 800 René-Lévesque Boulevard West, Montréal, Québec H3B 1X9, under the supervision of two members of its staff.

Tourisme Montréal (hereinafter the “Draw Administrator”) will verify the eligibility of the potential winners in accordance with these Contest Rules (hereinafter the “Rules”).

If a potential winner is not eligible to enter the Contest or receive the prize, their entry will be disqualified, and another random draw will be conducted from the remaining valid entries received during the Contest Period until an Entrant is declared a winner in accordance with the Rules.

6. ODDS OF WINNING AND ROBOTS

The odds of winning depend on the total number of valid entries received during the Contest Period.

The Contest Organizer reserves the right to disqualify any entry that is incomplete, illegible, damaged, irregular, falsified, submitted by illicit means or through automated or robotic methods intended to artificially increase the chances of winning, or that otherwise fails to comply with these Rules.

7. HOW TO CLAIM A PRIZE

A potential winner whose eligibility has been confirmed by the Draw Administrator will be notified by email at the address provided in the contest entry form.

The potential winner must claim the prize within three (3) business days following the sending of the email notifying them of their status. Failure to claim the prize within this period will result in the loss of potential winner status, and a new random draw will be conducted from the remaining valid entries in accordance with these Rules.

Failure to claim the prize within the prescribed period releases the Contest Organizer from any obligation toward the selected individual with respect to that prize.

8. PRIZE CONDITIONS

- A. The prize must be accepted as awarded. It is not redeemable for cash, transferable or exchangeable, in whole or in part, except at the sole discretion of the Contest Organizer.
- B. The Contest Organizer reserves the right to substitute the prize with a prize of an equivalent or greater nature and value if, for reasons beyond its control, the prize described in these Rules cannot be awarded.
- C. Use of the Treater gift card is subject to the terms and conditions of its provider.
- D. Any unused portion of the gift card remains subject to the applicable terms and conditions.

9. ADVERTISING

By completing and submitting a Contest entry form, the Entrant authorizes the Contest Organizer and its representatives, if the Entrant wins a prize, to use the Entrant's first and last name, photograph, image, voice and any statement related to the prize for advertising purposes, without compensation.

10. PROTECTION OF PRIVACY

- A. By entering the Contest, each Entrant consents to the collection, use and disclosure of their personal information for the purposes described in the "Advertising" section above.
- B. The Entrant may be offered the option of receiving commercial electronic messages or other communications from the Contest Organizer. Participation in the Contest and eligibility for a prize are not conditional upon consent to receive such communications. Consent or refusal to receive such communications has no impact on the chances of winning.
- C. The Entrant may unsubscribe from such communications at any time by following the unsubscribe instructions provided in the messages received.
- D. For more information about how the Contest Organizer collects, uses and discloses personal information, please refer to the Contest Organizer's privacy policy available on the MTLàTABLE website.

11. GENERAL CONDITIONS

- A. The Entrant agrees to be bound to the Contest by the rules. Any Entrant who does not comply with the rules will be disqualified. Each Entrant also agrees to be bound

by the decisions of the Contest Organizer regarding the Contest. These decisions shall be considered final and binding and shall apply in all respects.

- B. The potential winner will be required to provide official proof of age to the organizers if required and confirm in writing that he/she is in compliance with the rules, failing which he/she will be disqualified from the Contest.
- C. The Entrant agrees, in his/her use of social media or other platforms in connection with this Contest – including, but not limited to, in discussion forums, chat rooms and comment sections – not to use any language that is obscene, defamatory, offensive, injurious to the Contest Organizer or any third party, or that violates any other intellectual property or privacy rights.
- D. The Contest is subject to applicable laws and regulations.
- E. For the purposes of these rules, the person who holds the account corresponding to the email address entered in the submitted entry form is considered the Entrant.
- F. The Entrant agrees not to deliberately disrupt or corrupt the operation of the Contest, cause damage to the websites hosting or enabling the Contest, or interfere with the ability of others to participate in the Contest, failing which the Entrant will be automatically disqualified from the Contest and may be subject to prosecution under any remedy available to the Contest Organizers.
- G. The Contest Organizers shall not be held responsible for any fraudulent action and/or malfunction of any computer component, software or communication line, for the loss or absence of network communication, or for any faulty, incomplete, incomprehensible or erased transmission by any computer, network or server that may limit the possibility or prevent any person from participating in the Contest or claiming his/her prize in accordance with the rules. The Contest Organizers disclaim all liability for any loss or damage that may be caused, directly or indirectly, in whole or in part, by the downloading of any software and by the transmission of any information in connection with participation in the contest.
- H. The Contest Organizers reserve the right, at their sole discretion, to cancel, terminate, modify or suspend the Contest, in whole or in part, in the event of a virus, computer bug, unauthorized human intervention or any other cause beyond the control of the Contest Organizers that could corrupt or affect the administration, security, impartiality or normal operation of the Contest, in whole or in part.
- I. The use or reproduction of any trademark and/or copyrighted material related to the Contest is strictly prohibited without the prior written consent of the copyright and/or trademark holder.

12. DISPUTES

Any dispute relating to the organization, conduct or awarding of a prize in connection with the Contest will be governed by the applicable laws of Québec and Canada and may be submitted to the courts of competent jurisdiction in accordance with applicable laws.